



Statewide Technology Resource Guide for Individuals with Disabilities

Through funding from the CARES Act, this Resource Guide was created to assist both organizations serving people with disabilities and people with disabilities to access internet/data, equipment, and training/tech support.

Accessing Internet/Data

Public Libraries: Most public libraries offer wireless and internet access within the buildings and in public spaces around the building. Short term rental of tablets, laptops and various assistive technology are also available. Contact your local library to see specific terms.

[Carroll County](#)

[Harford County](#)

[St. Mary's County](#)

[Anne Arundel County](#)

[Cecil County](#)

[Howard County](#)

[Somerset County](#)

[Baltimore City](#)

[Charles County](#)

[Kent County](#)

[Talbot County](#)

[Baltimore County](#)

[Dorchester County](#)

[Montgomery County](#)

[Washington County](#)

[Calvert County](#)

[Frederick County](#)

[Prince George's County](#)

[Wicomico County](#)

[Caroline County](#)

[Garrett County](#)
[Queen Anne's County](#)
[Worcester County](#)

Internet Essentials: Program through Comcast that provides low-cost internet to households living in HUD-assisted housing. Families whose children participate in the National School Lunch program as well as qualifying for other public assistance are eligible. Qualifying families are also eligible to receive an internet ready computer for less than \$150.

More information:

1-(855) 846-8376

<https://internetessentials.com/~media/InternetEssential/IE%20Fact%20Sheet%209.9.2016.pdf>

<https://www.xfinity.com/support/articles/comcast-broadband-opportunity-program>

Xfinity WiFi Hotspots: Until further notice, all Xfinity WIFI Public Hotspots are open to everyone on the "xfinitywifi" SSID. Public hotspots can be found in small/medium businesses and outdoors in commercial areas. Non-Xfinity subscribers need to accept Terms and Conditions to access the network and repeat when requested to continue to receive free unlimited access.

Access from AT&T: Low-cost program for home internet access in the 21 states where home internet is offered. Service provided to low income households who participate in the Supplemental Nutrition Assistance Program (SNAP) or receive Supplemental Security Income (SSI) benefits in California.

More information:

(866) 861-6075

TTY (800) 651-5111

Voice (866) 772-3140

<https://www.att.com/internet/access/>

EveryoneOn: Works with national service providers to deliver affordable internet to low income households per month. Eligibility based on income and household participation in National School Lunch Program/Head Start, SNAP. Internet through Access from AT &T.

More information:

1-(855) 222-3252

<https://www.everyoneon.org/lowcost-offers>

Cox Connect2Compete: Provides affordable home internet for qualifying households. Potential households must have at least one K-12 student and participate in a government assistance program. Applicants may need to provide documentation for eligibility.

More information:

<https://www.cox.com/residential/internet/connect2compete.html>

MoCoNet: Affordable internet provided by Plume in partnership with Montgomery County government. Must be a resident of Main Street Apartments and be an individual with a disability or low income.

More information:

customercare@mymoconet.com

(240) 773-8017.

Spectrum Internet Assist: Provides affordable high-speed internet for qualifying households. Must participate in the National School Lunch Program, receive SNAP benefits, or qualify for SSI (applicants age 65+ only).

More information:

(833) 267-6094

<https://www.spectrum.com/browse/content/spectrum-internet-assist>

Verizon Lifeline: Discounted internet service for income qualified households. Participation in one or more state or federal assistance programs required.

More information:

1-(800) 837-4966

<https://www.verizon.com/support/residential/account/manage-account/lifeline-discount#qualify>

Mobile Citizen: Offers mobile internet and hotspots for educational entities, nonprofits, and social welfare agencies starting at \$10/month.

More information:

Kassie Hueckstaedt, Customer Support Representative

(877) 216-9603

Accessing Equipment

Human-I-T: Connects individuals and nonprofits to technology, internet, and digital training. Low income households can purchase refurbished and reduced-price laptops, desktops, tablets and other technology assistance.

More information:

Text: (562) 372-6925 (Quickest Response)

Call: (888) 391-7249

<https://hitconnect.org/sales/salesHome.aspx>

Computer Technology Assistance Corps: Refurbished computers for low income households, nonprofits, libraries, schools & faith-based organizations. Qualifying households must receive state or federal assistance or be a senior or an individual with a disability.

More information:

<https://ctac-nh.org/node/12>

(603) 218-3078

Digital Harbor Foundation: Tech lending library providing students and families laptops, desktops, tablets, and digital equipment to residents of Baltimore City.

More information:

(443) 681-9384

<https://airtable.com/shr4yZiwAEVzKaFfB>

AT Discount Services & Sales: Offering discounts on a large selection of assistive technology. Full list available on website. Some products available for free demo for a month.

More information:

Amanda@atdiscount.net

(410) 290-1327

<https://www.atdiscount.net/discounted-products/>

Computers for the Blind: Organization offering low-cost refurbished computers with assistive technology for persons who are blind or have low vision. No income or age requirements. Free shipping in USA.

More information:

<https://www.computersfortheblind.org/application.php>

(214) 340-6328

PCs for People: Provides affordable computers, mobile internet and low-cost internet for eligible households and individuals. To receive services, potential recipients must be below the 200% poverty level or be currently enrolled in an income-based government assistant program.

More information:

(651) 354-2552

<https://www.pcsforpeople.org/>

Connect All: Provides refurbished low-cost computers to qualifying nonprofits and individuals who meet income requirements. Based in Seattle, WA but ships nationwide.

More information:

<https://connectall.org/>

(206) 633-1517

Columbia Lighthouse for the Blind: Organization offering independent living services, advocacy training and assistive technology to individuals who are blind or low vision. CLB offers AT evaluations, worksite evaluations, computer training, one on one instruction and screen readers.

More information:

<https://www.clb.org/programs-services/assistive-technology/>

(301) 589-0894

(202) 454-6400

Division of Rehabilitation Services: The Maryland Division of Rehabilitation Services (DORS) offers programs and services to individuals with disabilities. They also provide assistive technology for those who are blind, low vision or deaf blind.

More information:

(410) 554-9277

Toll-free: 866-614-4780

obvs.dors@maryland.gov

Phoenix Computers: MD based organization providing refurbished computers, equipment and software to low income and disabled individuals and households as well as non-profit and charitable organizations. Available by appointment only.

More information:

(301) 881-4500

<http://www.phoenixcomputers.info/contact.htm>

MD State Library for the Blind and Physically Handicapped: LBHG offers accessible technology training, books and magazines in Braille and specialized format through the US mail or digital download.

More information:

Phone: (667) 219-4800

Fax: (667) 219-4798

<https://www.marylandlibraries.org/Pages/Maryland-Library-for-the-Blind-and-Print-Disabled.aspx>

Lazarus Foundation: Community based nonprofit providing refurbished computers and technology to educational institutions and nonprofit organizations in the Baltimore/Washington area.

More information:

<http://www.lazarus.org/request>

(410) 489-0616

Best Buy Business Program: Business program providing discounted devices for nonprofits and educational entities.

More information:

Jose Gajate, Market Account Manager

(612) 292-0478

TechSoup Technology Discounts: Provides discounted technology and software to nonprofits or educational institutions looking for support or tech resources for clients/students.

More information:

<https://www.techsoup.org/>

COVID Resources:

<https://page.techsoup.org/covid-19-resources>

Lenovo Discounts: Offers discounted devices for nonprofits through their LenovoPro for Small Business program.

More information:

Joshua Rice, Lenovo Small Medium Business

(919) 874-3207

<https://www.lenovo.com/us/en/landingpage/affinity/program/>

Maryland Technology Assistance Program (MD TAP): Program of the Maryland Department of Disabilities assisting disabled residents obtain assistive devices.

More information:

Phone: (800) 832-4827

TTY: (866) 881-7488

<http://mdod.maryland.gov/mdtap/Pages/MDTAP-Home.aspx>

Dell Tech Discounts: Partnership with TechSoup, providing discounted Dell products to educators, nonprofits, and community-based organizations

More information:

Greg Ralph

(512) 513-0143

Accessing Training/Tech Support

Senior Planet: Large online library of instructive videos aimed at older adults to improve basic computer skills. Also offers multi week technology courses, most of them free, on everything from social media and digital photography to online job searches and website design.

More information:

<https://seniorplanet.org/about/our-purpose/>

(240) 753-0676.

GCFLeanFree: Online platform with free instruction on creating an email, navigating Microsoft Office, building a website and more. More than 2,000 lessons and more than 1,000 videos, completely free! Courses in Spanish and Portuguese as well as English.

More information:

<https://edu.gcfglobal.org/en/>

ALISON: Free online technology course teaching introductory computing skills. Focuses on Microsoft Office application and touch typing. Topics include computer software, file management, computer safety email and word processing.

More information:

<https://alison.com/tag/computer-literacy>

Tech Boomer: Online platform for seniors new to computers and the internet. Topics include safe online shopping, using common applications like email, as well as navigating popular social media apps. Pages are easy to follow with screen shots and clear definitions. Offers 100+ free courses.

More information:

<https://techboomers.com/>

Maryland Relay: Program offering residents of Maryland assistive telecommunications equipment and services to those who qualify.

More information:

VP: (443) 453-5970

Voice/TTY (800) 552-7724

<https://doit.maryland.gov/mdrelay/Pages/about.aspx>

Home and Learn: Free tutorials and courses aimed at beginners. Courses cover basic coding, using Microsoft Office and intro web design.

More information:

<https://www.homeandlearn.co.uk/>

Teach an Old Dog New Tricks: Offers 40+ hours of free computer training videos covering Microsoft Office Suite, establishing email, using a mouse and keyboard, Quick Books tutorials and more.

More information:

(781) 728-9777

<https://teachanolddognewtricks.com/courses/computers-101/>

Microsoft Community Team: Microsoft has a Community and Giving Team committed to organizing community events and workshops for technology education. Microsoft also provides discounted devices for community nonprofits.

More information:

Microsoft Community Team, Arianny Reyes, Business Sales Specialist.

(929) 446-0187

For additional assistance, please contact your local Center for Independent Living.

**Allegany, Garrett & Washington Counties:
Resources for Independence, Inc.**

30 North Mechanic Street, Unit B

Cumberland, MD 21502

Phone: 301-784-1774

www.rficil.org

**Carroll & Frederick Counties:
The Freedom Center, Inc.**

14 W. Patrick Street, Suite 10

Frederick, MD 21701

Phone: 301-846-7811

Email: advocate@thefreedomcenter-md.org

www.thefreedomcenter-md.org

**Anne Arundel & Howard Counties:
Accessible Resources for Independence, Inc.**

1406B Crain Hwy South, Suite 206

Glen Burnie, MD 21061

Phone: 410-636-2274

Fax: 443-713-3909

Email: arinow@arinow.org

www.arinow.org

**Montgomery & Prince George's Counties:
Independence Now, Inc.**

12301 Old Columbia Pike, Suite 101

Silver Spring, MD 20904

301-277-2839

Email: Info@innow.org

www.innow.org

Baltimore City, Baltimore & Harford Counties
The IMAGE Center

Hampton Plaza, 300 E. Joppa Road, Suite 312

Towson, MD 21286

Phone: 410-982-6311

Email: info@imagemd.org

www.imagemd.org

Calvert, Charles & St. Mary's Counties:
Southern MD Center for Independent Living, Inc.

38588 Brett Way, Suite 1

Mechanicsville, MD 20622

Phone: 301-884-4498

Email: info@smcil.org

www.smcil.org

Caroline, Cecil, Dorchester, Kent, Queen

Anne's, Somerset, Talbot, Wicomico,

Worcester Counties:

Bay Area Center for Independent Living, Inc.

909 Progress Circle, Suite 300

Salisbury, MD 21804

Phone: 443-260-0822

www.bayareacil.org